

# All about HomeProtect



[www.homeprotect.co.uk](http://www.homeprotect.co.uk)

# COMPANY PROFILE

Yes, we sell home insurance. But don't switch off just yet, read on and give us a chance, because we're a bit different...

We're a small team of just over 100, so it's still a tight-knit group of people. Our vision is to be a **Simpler, Smarter** business for customers. We're all connected by our passion to deliver the very best service for our customers. And, although each week brings new challenges, every week we work as a team to meet them.

Every single day, hardworking people are rejected for home insurance. The insurance industry works out how to exclude people who don't fit their 'average' profile. In the eyes of many older insurance companies, this is the best way to improve their profits. HomeProtect is different. We

believe that everyone has the right to protect his or her home. We aim to offer immediate cover, online, no matter the circumstances.

We've been recognised for our achievements in the past with lots of awards, and we want to keep on winning and re-defining the way that customers buy insurance.

We're owned by Avantia Insurance and backed by ECI Partners, the UK's leading growth focused private equity firm. So, working in a fast-paced environment where change happens regularly is part and parcel of the business. But there is also lots of opportunity to enjoy your time outside of work.



15 YEARS OF  
TRADING

FIFTEEN  
YEARS

FORMED IN 2002

as Avantia Insurance Limited

#SOLIDASAROCK



#CUSTOMERSFIRST

#AIMINGFOREXCELLENCE

OUR CUSTOMERS  
HAVE GIVEN US

**8.8/10**



**{Trustpilot, April 2017}**

| £15.7

MILLION

TURNOVER IN 2015

#ALWAYSPROFITABLE





#FUN

#WORKLIFEBALANCE

#FRIENDS

90%

EMPLOYEES SAY:

*“THERE IS A GOOD SENSE  
OF COMMUNITY & FUN”*



120

EMPLOYEES

**7.5%**

PROMOTIONS IN  
**Q1 OF 2017**

#CAREERPATHS

#OPPORTUNITIES



# 5 WEEKS

## PAID TRAINING

(CONTACT CENTRE TEAMS)

#INVESTMENT

#DEVELOPMENT

#ALWAYSLEARNING



# BENEFITS

#THEBESTBITS



## CORE

- Discounted home insurance for you, friends & family
- x4 life insurance
- 25 days holiday + bank holidays
- Pension
- Retail discount scheme
- Employee assistance programme
- Free fruit and coffee
- Lunch club discounts at local cafes
- Eye care vouchers
- E-learning portal

## FLEXIBLE

- Childcare vouchers
- Cycle to work scheme
- Flexitime
- Discounted gym membership
- Private healthcare

# CUSTOMER TESTIMONIALS

*"I was impressed with the efficiency of the people I dealt with. They were extremely helpful and very courteous. It was all dealt with very quickly and to my satisfaction. Thank you HomeProtect."*

*"Really pleasantly surprised at the attitude of this company - couldn't have been more helpful in starting a new policy. Situation was not straightforward but the representative referred to a supervisor when in doubt and a positive response was given very quickly. Impressive!"*

*"Quick service and great cover. Policy arranged the same day and documents received very quickly. Great Customer service so far and the price is great for the level of cover."*

*"My only dealings so far have been with the initial advisor when setting up my policy. He was very nice, clear and precise and advised me well."*

*"Really impressed with the service. Sales team were helpful and responded to all my queries very quickly and efficiently."*

**Trustpilot reviews April 2017**

# EMPLOYEE TESTIMONIALS

#AMAZINGPEOPLE

#GREATLOCATION

*"The people are amazing! Friendly, helpful and everyone works as a team"*

*"Fast paced: Always lots going on.*

*Interesting: New challenges and changes keep us on our toes.*

*Innovation: Cutting edge proprietary technology being put in place for example.*

*Fantastic location: Near the river, lots of cafes and bars and wide selection of shops."*

*"Great people. Great location – near the shops, river and marketplace. Given lots of responsibility and because it's small with ambitious targets, lots of opportunity to improve things without having to go through layers of bureaucracy"*

*"Senior management are approachable and encourage ideas from the 'floor'"*

*"Great company, good people. Visionary leadership team."*

**{Glassdoor reviews}**

# ROGUES GALLERY

Life at HomeProtect involves a bit of this...



# CONTACT US

We hope you've been inspired to find out more about us.



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**HomeProtect**